



## **General Booking Conditions 2017**

### **Regarding booking and cancellation of ToraTora camps**

**ToraTora Camps** are events organized by ToraTora that last for more than one day, and for which personal reservation is necessary.

#### **Camps – booking**

You can book for any camp by sending us an email with your wishes or filling out a registration form. Depending on availability, we will then send you an information email with further details. Your reservation for a certain camp is made when we receive a deposit for that camp, usually consisting of 500€ or 30% of the total sum.

#### **Camps – cancellation**

If you can arrange for a replacement to come in your stead, your cancellation is always free of charge.

If you cancel your participation in a camp, you are liable to pay the following cancellation charges:

- Cancellation up to the 28<sup>th</sup> day before the first day of the camp: the deposit.
- Cancellation from the 28<sup>th</sup> day up to the 10<sup>th</sup> day before the first day of the camp: 40% of the total sum, if that's more than the deposited amount.
- Cancellation from the 10<sup>th</sup> day up to the first day of the camp: 50% of the total sum, if that's more than the deposited amount.
- Cancellation on the first day of the camp (no-show) or later: the total sum of the camp.

For cancellation insurance, please contact your insurance agency.

#### **Exchange rate**

Prices for camps in a non-Euro country are based on a foreign currency. The price might be adjusted when there is a change in exchange rate.

#### **Liability**

ToraTora is a team of instructors, we are not a travel agency. Camp participants are requested to book their own flight and are advised to take cancellation insurance. The camp starts on arrival at the camp-location.

Travel insurance with medical coverage and repatriation, valid for the planned activity (skydive / windtunnel) and valid in the country of destination is mandatory for all camp participants.

3<sup>rd</sup> Party liability insurance is mandatory for skydive camps.

