

# **General Booking Conditions 2018**

## Regarding booking and cancellation of ToraTora camps

**ToraTora Camps** are events organised by ToraTora that last for more then one day, and for which personal reservation is required.

## Camps – booking

You can book for any camp by sending us an email with your wishes or filling out a registration form. Depending on availability, we will then send you an information email with further details. Your reservation for a certain camp is made when we receive a deposit for that camp, usually consisting of 500€ or 30% of the total sum.

#### Camps – cancellation

If you can arrange for a replacement to come in your stead, your cancellation is always free of charge. If you cancel your participation in a camp, you are liable to pay the following cancellation charges:

- Cancellation up to the 28th day before the first day of the camp: the deposit.
- Cancellation from the 28<sup>th</sup> day up to the 10<sup>th</sup> day before the first day of the camp: 40% of the total sum, if that's more than the deposited amount.
- Cancellation from the 10<sup>th</sup> day up to the first day of the camp: 50% of the total sum, if that's more than the deposited amount.
- Cancellation on the first day of the camp (no-show) or later: the total sum of the camp.

For cancellation insurance, please contact your insurance agency.

#### **Exchange rate**

Prices for camps in a non-Euro country are based on a foreign currency. The price might be adjusted when there is a change in exchange rate.

## **Crypto currency**

We accept payments in a few crypto currencies. The normal cancellation terms apply. Cancellation refunds are always processed in EUR.

## Liability

Participants in ToraTora events are required to carry a valid skydiving sport licence issued by a national skydiving federation. Participants carry responsibility over their own safety while skydiving during a ToraTora event.

Travel insurance with medical coverage and repatriation, valid for the planned activity (skydive / windtunnel) and valid in the country of destination is mandatory for all camp participants.

3rd Party liability insurance is mandatory for skydive camps.

ToraTora is not a travel agency. Camp participants are requested to book their own flight and are advised to take cancellation insurance. The camp starts on arrival at the camp-location.

